

AMIT VERMA

RISK, COMPLIANCE, AUDIT & REMEDIATION LEADER

Technology Risk • Internal / External Audit • CAPA to Closure • DPDP • ISO/IEC 27001 • Consulting

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PROFESSIONAL PROFILE

Independent Technology & Assurance Advisor with 20+ years across IT audit and assurance, information security, technology and operational risk, service delivery and operational resilience. Combines evidence-led assessment with hands-on operating experience: tests whether controls work in practice, identifies gaps and exposure, develops practical remediation options, aligns accountable owners, and tracks corrective actions through evidence-based closure. Experienced in 50+ audit/service-assurance engagements at Capgemini, DPDP readiness assessment, ISO/IEC 27001:2022 certification governance, security-questionnaire and policy reviews, and business continuity / disaster-recovery assurance.

CORE OFFERING

AUDIT & CONTROL ASSURANCE	Internal/external audit support; service-readiness audits; control design and operating effectiveness; evidence validation; findings and risk articulation.
CAPA & REMEDIATION	Root-cause analysis; corrective and preventive action; accountable owners; dependencies and milestones; remediation plans; validation and track-to-closure.
RISK & COMPLIANCE CONSULTING	Technology and operational risk assessment; governance and control gaps; risk prioritisation; decision-ready options; management reporting and residual-risk escalation.
DPDP / PRIVACY READINESS	Personal-data discovery; processing and data-flow review; notices, purpose, access, sharing, retention and deletion; evidence gaps and prioritised readiness actions.
ISO/IEC 27001:2022	Certification governance; risk assessment; information-security policy and control-document review; audit evidence coordination; nonconformity remediation and closure.
SOLUTIONING & OPERATIONAL READINESS	Practical solutions across people, process, technology, suppliers and governance; readiness gates; dependencies; acceptance criteria; supportability and implementation validation.

SELECTED AUDIT, COMPLIANCE & REMEDIATION EXPERIENCE

- Capgemini — 50+ internal/external audit and service-assurance engagements, including 20–25 complex engagements. Led service-readiness audits spanning security, vulnerabilities, dependencies, testing, SLA/contract requirements, operational support and remediation.
- Evidence-led decisions — challenged incomplete evidence; recommended acceptance, conditional acceptance or delay; agreed remediation and tracked open items to closure.
- DPDP readiness — assessed a candidate portal containing 65,000+ CV records against DPDP requirements; documented gaps and sought written residual-risk acceptance from the CISO/DPO before conditional approval.
- IT asset audit — audited approximately 10,000 employee-linked asset records; documented control/data gaps and coordinated CAPA to closure. Separately validated 500+ devices/accessories against serial numbers, condition and warranty status.
- ISO/IEC 27001:2022 — led certification governance, evidence coordination and CAPA to closure; reviewed security policies and control documentation against client requirements and coordinated remediation of identified gaps.
- Security assurance — led ISO 27001-aligned client security-questionnaire reviews and operational-control assessments; validated evidence and tracked risks/remediation to support customer acceptance and readiness.
- Technology / service assurance — supported readiness across programs involving 2,000+ VMs/workloads, including service catalogue and operational-control assurance.
- Major incident and resilience — coordinated recovery of 1,500+ malware-impacted servers in approximately two weeks; transitioned 100+ DR programmes to an India-managed model, reducing DR test failures by approximately 90%.

CONSULTING METHOD

Establish facts → Test evidence → State the risk candidly → Work with accountable teams → Agree prioritised remediation, owners, dependencies and acceptance criteria → Validate evidence and close the loop. Direct, evidence-led and collaborative—not a fault-finding exercise. Surface material exposure early, explain the options, and help the right decision-makers act. Legal interpretation and specialist engineering remain with authorised owners.

PROFESSIONAL EXPERIENCE

Independent Consultant – Technology Risk, Assurance & Compliance | Amit Verma Consulting | Oct 2025 – Present

- Building an advisory practice around technology and operational assurance, IT audit, risk and control assessment, privacy/DPDP readiness, ISO 27001 governance, remediation planning and evidence validation.
- Consulting approach and service offering are presented as current practice positioning; this CV does not imply a large completed-client portfolio.

General Manager – IT Operations, Service Delivery & Compliance | Alexander Mann Solutions (AMS) | May 2024 – Sep 2025

- Supported ISO/IEC 27001:2022 certification governance, risk assessment, evidence coordination, CAPA and external-audit activity.
- Led DPDP readiness review of a 65,000+ CV-record portal and audited ~10,000 employee-linked IT asset records; documented gaps and drove risk/action follow-up.
- Improved D365 procure-to-pay workflow from ~14 days to ~3 days; contributed to ~₹3 Cr in avoided asset purchases and ~₹50 lakh in avoided storage costs.

Senior Service Assurance, Audit & Transformation Manager | Capgemini | Dec 2016 – Apr 2024

- Delivered 50+ internal/external audit and service-assurance engagements, including 20–25 complex engagements.
- Led readiness audits across security, vulnerabilities, dependencies, testing, SLAs/contracts and operational support; challenged evidence, recommended acceptance/conditional acceptance/delay, and tracked remediation to closure.

- Provided assurance across programs involving 2,000+ VMs/workloads; coordinated recovery of 1,500+ malware-impacted servers in ~2 weeks.
- Reviewed supplier contracts and charges, recovering £30K and identifying a further £60K in avoidable charges over three years.

Operations Manager / Recovery Program Manager | SunGard / 11:11 | Mar 2015 – Dec 2016

- Transitioned 100+ disaster-recovery programmes to an India-managed delivery model and reduced DR test failures by approximately 90% through stronger governance, RCA, documentation and execution discipline.

Business Continuity Manager | Vodafone India Services | Jan 2012 – Feb 2015

- Led BIA, continuity planning, risk analysis, recovery readiness and corrective-action coordination across business functions and locations.

Team Lead / Project Manager – India Operations | SunGard / 11:11 | Apr 2009 – Jan 2012

- Project-managed establishment of 27,000 sq ft Work Area Recovery sites for Barclays across India, covering commercial and operational readiness, vendors, connectivity, security and testing.

Earlier Technology & Support Roles | Mphasis / EDS, Symantec / Veritas, Convergys | Jan 2005 – Mar 2009

- Enterprise infrastructure, backup/recovery and messaging support, incident investigation, root-cause analysis, customer coordination and knowledge transfer.

CERTIFICATIONS & EDUCATION

ISO/IEC 27001:2022 Lead Auditor | DPDP Act 2023: Professional Certification — Dcomply Academy (11 Oct 2026; score 97%) | CISM | Microsoft AZ-900 | AWS Cloud Practitioner | CompTIA Network+ and Security+ | IIM Ahmedabad Leadership Program
Bachelor of Technology (Electrical) — Kurukshetra University, 1998–2002